

**Users Conference 2013** 

## Michael Barnes

## **PERSPECTIVES**

## BARNESASSOCIATES

## **The Basic Operating Dynamic**

#### RMR RECONCILIATION

Beginning	\$ 100,000
Added	17,100
Lost	(12,100)
Ending	\$ 105,000
Gross Attrition Rate	12%
RMR Growth Rate	5%





#### **INCOME STATEMENT**

Revenue	\$ 1,765,500
Costs	1,535,238
NOCF	\$ 230,262

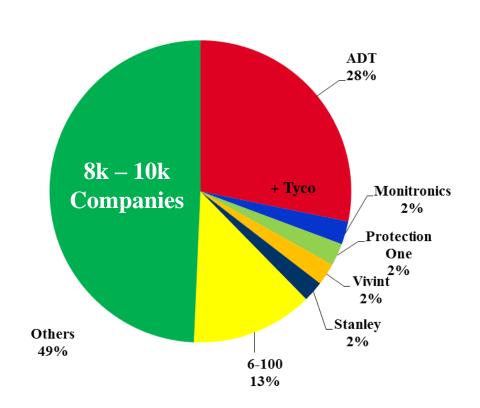
#### **Key Metrics:**

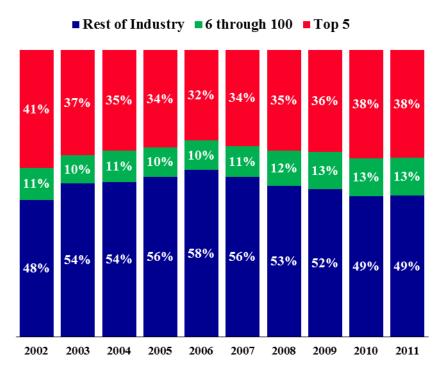
Margin RMR Creation Multiple

By Activity			
Monitoring	Sales &		
& Service	Installation		
\$ 1,338,000	\$ 427,500		
610,128	925,110		
\$ 727,872	\$ (497,610)		
58%	29x		

Why is the industry so fragmented?

## **Industry Market Share by RMR**





Company	Revenue	RMR
1	\$3.2b	\$250m
6	\$257m	\$15m
100	\$5m	\$150k

#### **Conventional Wisdom**

- Low barriers to entry
- Wholesale monitoring
- Product availability



"Levels the playing field"

+ SedonaOffice...of course

Dis-Economies Scale?

## KPI's (generalized): Large vrs. Small

	Margin on Monitoring & Service	Attrition Rate	RMR Creation Multiple	Growth Rate
Larger Co's	60%'s	12% +	30x's	6% -
Smaller Co's	50%'s	12% -	20x's	6% +

## **Customer Account Density and Localized Capability are Very Important**

"Market Presence"

Company	RMR	Population Targeted	RMR per Pop	
1	\$250m	312m	\$ 0.80	
100	\$140k	175k Example	\$ 0.80	

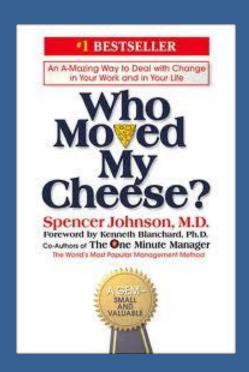
1,800x larger...same relative market presence?





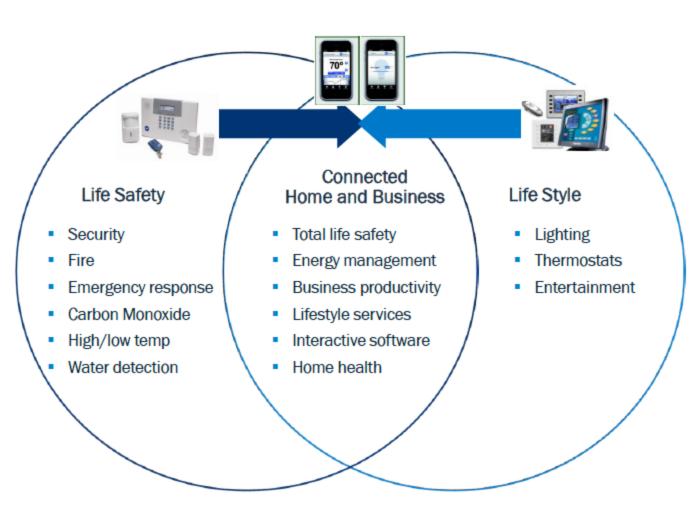
Gotta love it

# Will it Change?



## The Lines are Blurring...

#### From an ADT Investor Presentation



## The Largest Player is Now Better Configured

Split in 12









## New Players...Who Make ADT Look Small (Revenue)



- \$127b



- \$57b



- \$56b



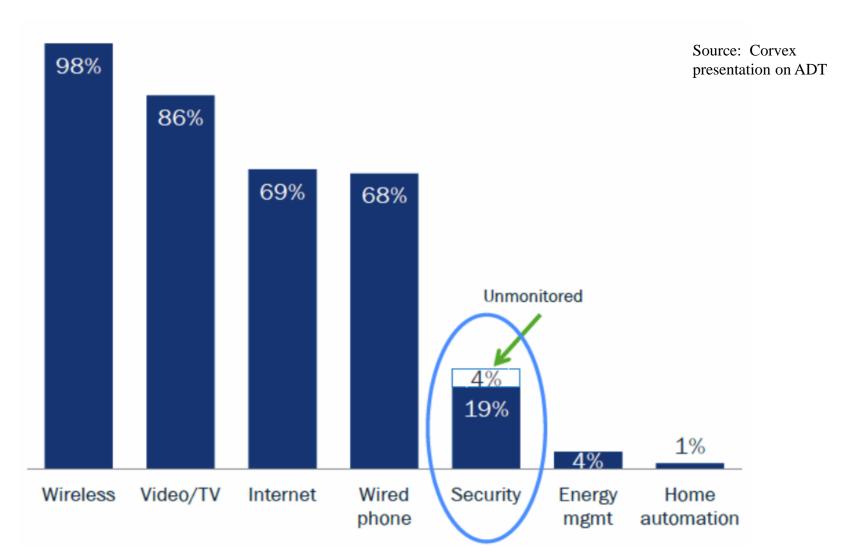
- \$15b



- \$3b

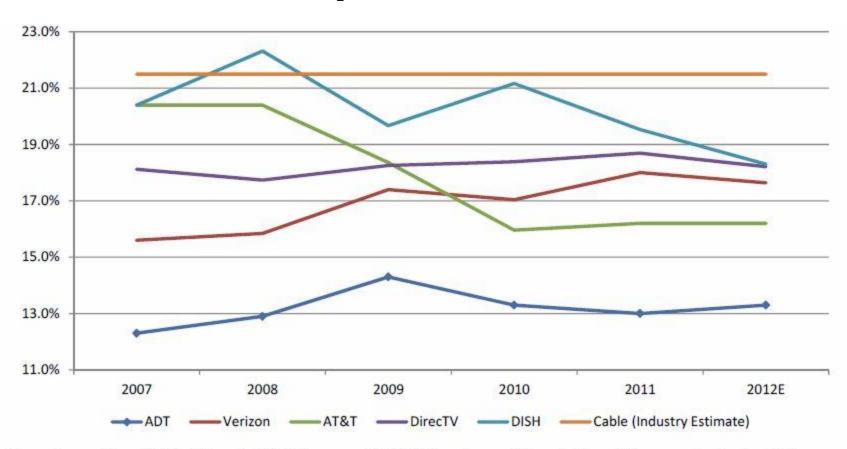
## They Come With Very Large Subscriber Bases...and Penetration Success

#### **Residential Market Penetration of Related Services**



## And a Compelling Strategic Desire...

#### **Comparative Attrition Rates**



Source: Company filings, Wall Street Research. ADT attrition represents RMR attrition, whereas satellite and wireless attrition represents subscriber attrition. Cable companies have not publicly disclosed attrition and gross adds for a number of years, but are commonly thought to have ~1.7-2.0% levels of monthly subscriber attrition (or ~20-24% annually).





"There is money to made cleaning up after elephants"

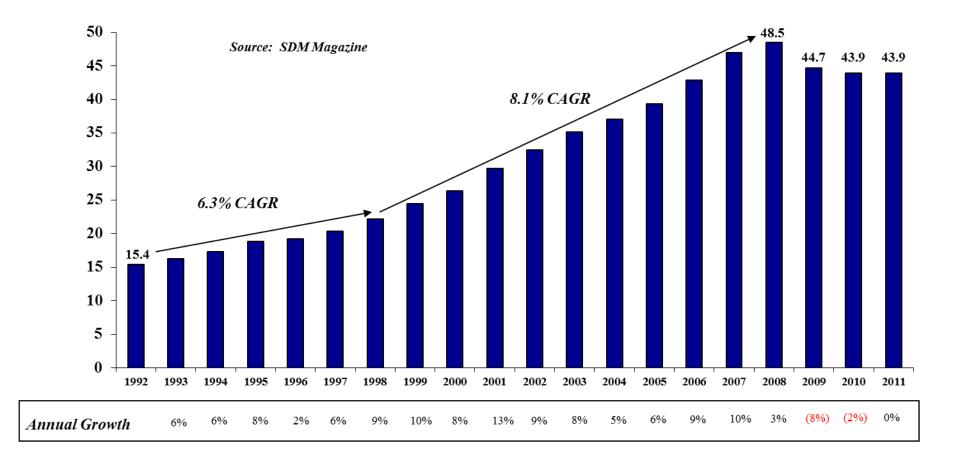
# **Growth Prospects**

## **Fundamentals are Strong**

- Improving technologies...that work
- Broadening services
- Low(er) penetration rates
- Better economy
- Support from the capital markets

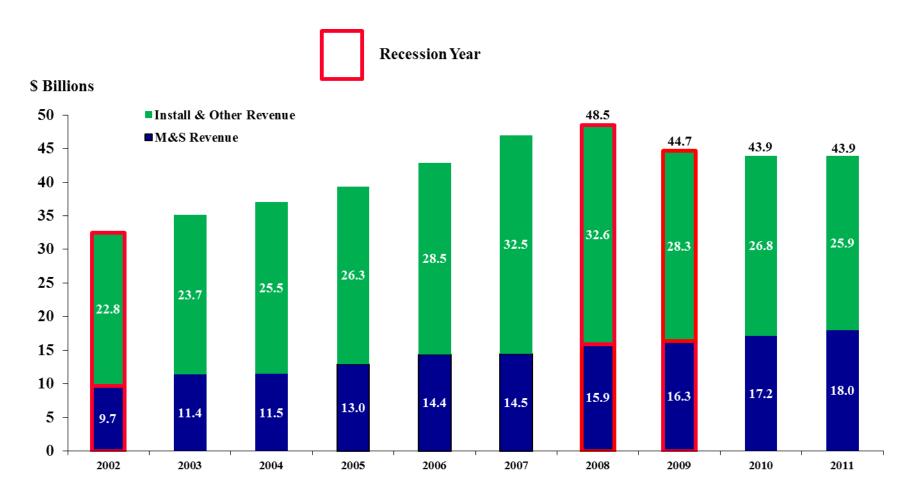
## **U.S Security Alarm Revenues**

• 2012 just in...another flat year - \$44b



### **U.S Security Alarm Revenues - SEGMENTED**

- The recession reset Installation Revenues to 2004 levels
- RMR continued steady growth



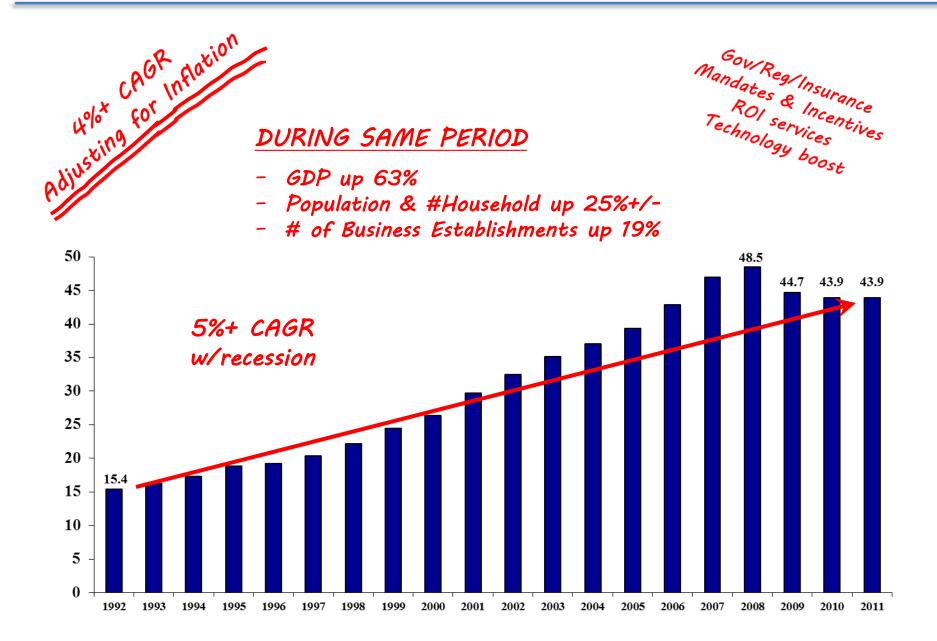
## **SedonaOffice Users Survey**

Great participation

- Almost SedonaOffice Users

  2x Industry RMR growth rate
- Size of collective participants
  - 2012 Revenues of \$336m
  - \$19.6m of RMR

	REVENUE			RMR		
Historical CAGR	1 Year	3 Year	5 Year	1 Year	3 Year	6 Year
Industry Rate	(0.7%)	(0.8%)	(1.5%)	6.0%	5.4%	4.8%
Average SedonaOffice Users	12.2%	9.9%	7.6%	11.4%	9.1%	8.5%
SedonaOffice Users to Industry Rate			1.9x	1.7x	1.8x	



## Is Most of the Industry Order Takers or Sales & Marketers?



Big money is betting the former...

#### **EXAMPLE:**



vivint. - \$2b (57x RMR) sale to Blackstone

## The Coming Tide of Advertising/Marketing Spend

## Will it raise all ships?



# SUMMARY

## A Cautiously Good Time to be in the Industry



#### YIN

- Improving economy +/-
- Fundamentals are strong
- Improving operating results
- Big marketing/sales spend
- Capital markets supportive
- Bullish Valuations

#### **YANG**

- Uncertainty / lack of clarity
- Stronger large players
- New strategic entrants
- New(er) business models
- Increase in moving / mobility

## **Please Join Us**



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# Q&A

Michael Barnes, Partner mbarnes@barnesassociates.com (636) 519-1905

Mark Gronowski, Partner mgronowski@barnesassociates.com (630) 257-0513

Spencer Rogers, VP srogers@barnesassociates.com (561) 277-8331 Lisa Barnes, VP lbarnes@barnesassociates.com (636) 519-1905