

## **SedonaOffice – News Release**

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### **SedonaOffice New Service Management Module**

**Chagrin Falls, OH** – SedonaOffice, a division of Perennial Software, Inc. is pleased to announce its long awaited new Service Management Module will be officially released at the 2011 SedonaOffice Users Conference January 19, 2011 in Marco Island, Florida. The new Service Management Module is a no charge upgrade for all SedonaOffice customers, and will be a standard offering with the SedonaOffice application beginning in January 2011.

“Our new Service Management Module uses the most advanced Microsoft technologies, both from a software development and user presentation perspective.” Explains Don Faybrick, Co-Founder and Software Development Director for SedonaOffice. “We’ve made the process of managing a service department of any size simple, efficient and robust all at the same time. The graphical schedule board makes the management and dispatching of your technicians a breeze.”

The new Service Management Module is fully integrated with the entire SedonaOffice suite of applications. New features of the Service Management Module include;

- Graphical Scheduling with Day, Week, Month or any day selection Views.
- “Drag and Drop” Appointment Scheduling
- Views of Service Tickets, Inspection Tickets and Contractors Tickets
- User Defined Views by Department, Branch or any Other Criteria
- View Maps, Routes and Directions using Google Maps
- Real-time GPS Vehicle Tracking using SageQuest GPS Tracking Solutions.
- Warranty, Service Contract and Real-Time Invoicing

“Our new Service Management Module is just the first of the many new and exciting development projects going on at SedonaOffice.” States Michael Marks, Co-Founder and Sales Director for SedonaOffice. “Our new Web Edition of the SedonaFSU (Field Service Unit) for technicians includes the real-time capturing of customers signatures and taking payments by credit card or ACH from the field. This module will also be released at our upcoming users conference.”

#### **About SedonaOffice**

SedonaOffice, a division of Perennial Software, Inc., is the leading developer of financial accounting and business management software for security alarm companies. Founded in 1996, the company has its corporate headquarters in Chagrin Falls, Ohio and the software development office is in Plymouth, Michigan. SedonaOffice is a Windows-based client/server software solution designed specifically for the security alarm and systems integrators industries. For more information about SedonaOffice, visit [www.sedonaoffice.com](http://www.sedonaoffice.com).