

SedonaBackup

Database Backup & Emergency Recovery Service

We are pleased to introduce SedonaBackup, a database backup and emergency recovery service specifically for SedonaOffice. With SedonaBackup a complete backup of your production SedonaOffice database(s) is transmitted via a secured FTP connection to a password protected vault on our database backup server located in a tier-1 access controlled data center.

With SedonaBackup your data is safe, secure and most importantly verified for use in the case of an emergency. In the event of a disaster and you experience a failure of your SQL Server, you can rest assured you will have a database backup and be able to restore your database and be back in business. As part of the SedonaBackup service, once per month as a test we will restore your backed up database and verify the backup procedure is properly working.

In the event of a disaster and you need to rebuild your file server, as part of the SedonaBackup service we can host your SedonaOffice database on our ASP servers until such time as you have rebuilt your server and are ready to resume operations. This temporary hosting service is included for no extra cost with the SedonaBackup service.

Here's how SedonaBackup works:

- We will install the SedonaBackup automation on your production SQL Server machine.
- Each night at a scheduled time, the SedonaBackup utility will automatically backup your production SedonaOffice databases and store them on the local drive.
- The SedonaBackup utility will then securely compress the file and transmit it to the SedonaBackup data center via a secured FTP file transfer.
- Once the file is received in your password protected FTP vault, the received file will be de-compressed and verified as a properly received SQL backup database.

The file upload speed is dependent upon your outbound internet access speed. This process can take anywhere from 30 minutes to a few hours based on the upload speed and size of the compressed database backup.

The SedonaBackup Service can be configured for either daily or weekly scheduled backups. Daily backup services range from \$200 to \$350 per month based on the size of your database, while weekly backup services range from \$100 to \$200 per month. Each additional production database is an additional \$50 per month.

For more information on SedonaBackup or to sign up call Michael Marks at (440) 247-5602 or email Michael at michael@sedonaoffice.com.